

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

SECY/CHN 01508NKS

Complaint No. CG-534/2024

**HEMA KUMARI**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

ORDER SHEET

Date : 27.03.2025

Present:

1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

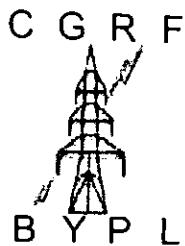
OP is directed to file Urban Shelter Board letter and K.No. file of the connections whose dues are being demanded from the complainant.

Fixed for further arguments on 24.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmail.com

SECY/CHN 01508NKS

Complaint No. CG No. 08/2025

MANJU SINGLA

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

## ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chaavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel of the complainant seeks time for arguing the matter.

Fixed for further arguments on 22.04.2025.

  
(H.S. SOHAL)

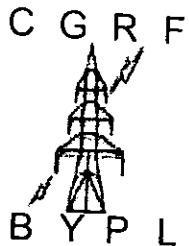
MEMBER

  
(P.K. AGRAWAL)

MEMBER (LEGAL)

  
(S.R. KHAN)

MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp1@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG-18/2025

VIRENDER GUPTA  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 27.03.2025

Present:

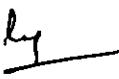
1. Mr. Virender Gupta, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

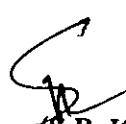
Case called out. Both the parties are present and heard.

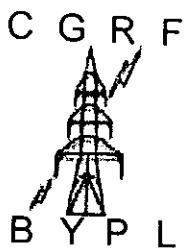
Complainant is asked to file DPCC Certificate for grant of new electricity connection.

Fixed for further arguments on 22.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-24/2025

KRISHAN PAL SHARMA  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

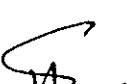
Case called out. Both the parties are present and heard.

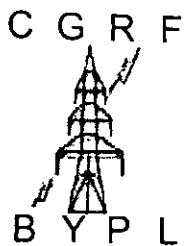
OP is directed to inspect the premises of the complainant and put up inspection report along with K.No. files.

Fixed for further arguments on 15.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbbypl@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG-632/2024

SHRI BANARSI DAS CHANDIWALAN  
Vs  
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Ved Prakash Malhotra, On behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent no. 1
3. Mr. Habib Ahmed, Counsel on behalf of respondent no. 2

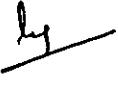
Case called out. All the three parties are present and heard.

Counsel for respondent no. 2 filed an application for providing him legitimate copy of complaint and reply.

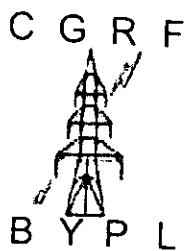
Both the parties are directed to provide the documents to respondent no. 2.

Fixed for further arguments on 29.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG-513/2024

HITENDER GERA  
Vs  
BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Akash Ruhela, Proxy counsel of the complainant .
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

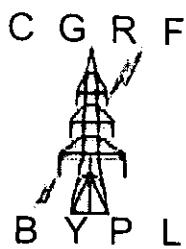
Proxy counsel of the complainant filed Architect Certificate and NOC. OP seeks time for verification of the same.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

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Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

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Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp1@hotmail.com

SFCY/CHN 015/08NKS

Complaint No. CG-15/2025

**RITIK KASANA**

**Vs**

**BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR**

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Ritik Kasana, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

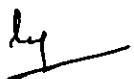
Case called out. Both the parties are present and heard.

Complainant filed rejoinder, same is taken on record. Copy supplied to OP.

Fixed for further arguments on 08.04.2025.



(H.S.SOHAL)  
MEMBER



(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
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Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG No. 381/2024

DEEPAK  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 27.03.2025

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

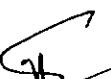
Case called out. None present on behalf of the complainant. OP is present and heard.

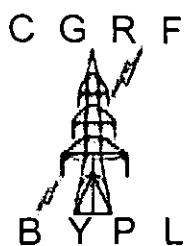
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

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Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. CG- 441/2024

**PINKI DEVI & LEKH RAJ MEENA**

**Vs**

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

## ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

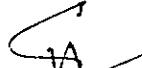
Case called out. Both the parties are present and heard.

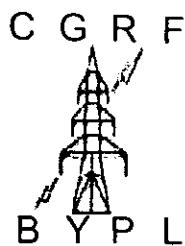
Counsel of the complainant seeks time for filing correct Architect Certificate.

Fixed for further arguments on 22.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



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Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 01508NKS

Complaint No. CG-626/2024

**NEHA SHARMA**

**Vs**

**BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR**

## ORDER SHEET

Date : 27.03.2025

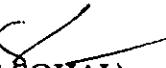
Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08/2024

Complaint No. CG-623/2024

**TARUN SHARMA**

**Vs**

**BSES YAMUNA POWER LIMITED (D) KARWAL NAGAR**

## ORDER SHEET

Date : 27.03.2025

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

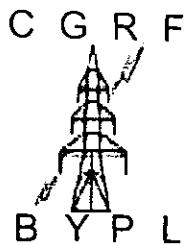
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. CG-625/2024

MANJU SHARMA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

## ORDER SHEET

Date : 27.03.2025

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

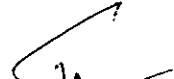
Fixed for further arguments on 17.04.2025.



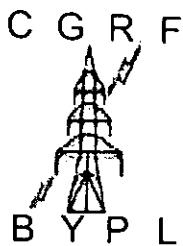
(H.S.SOHAL)  
MEMBER



(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY.CHR 01508NKS

Complaint No. CG-624/2024

SHILPI SHARMA  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 27.03.2025

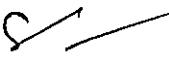
Present:

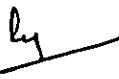
1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

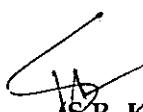
Case called out. None present on behalf of the complainant. OP is present and heard.

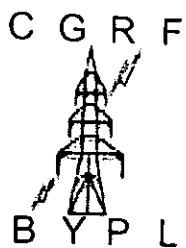
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(M.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-480/2024

RICHI  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 27.03.2025

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

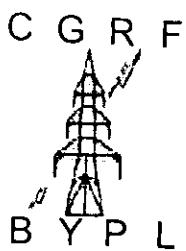
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG. No. -23/2025

ANKIT PAL  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Suraj Aggarwal; Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are heard.

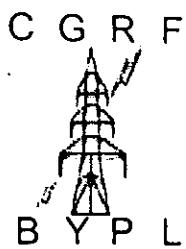
Both the parties are directed to conduct joint inspection on 11.04.2025 at 3.00 PM clarifying floor wise electricity usage and site map also. Counsel of the complainant will facilitate OP to check floor wise electricity usage.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-603/2024

GEETA DEVI  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 27.03.2025

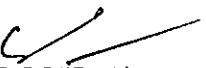
Present:

1. Ms. Geeta Devi, Complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

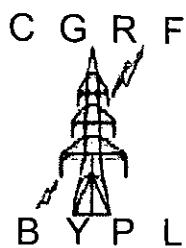
Complainant is directed to amend her prayer.

Fixed for further arguments on 22.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY.CHN 01508NKS

Complaint No. C.G. No. 355/2024

ABDUL AHAD

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

## ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Akash Ruhela, Proxy counsel of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

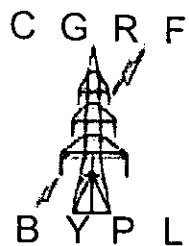
Proxy counsel of the complainant is directed to file enlarge copy of MAP.

Fixed for further arguments on 17.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. CG No. 07/2025

**KURESHA BEGUM**

**Vs**

**BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR**

## ORDER SHEET

Date : 27.03.2025

Present:

1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

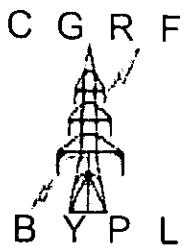
Case called out. Both the parties are present and heard.

Arguments Heard. Judgment Reserved.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(H.S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. C.G. No. 491/2024

SUSHMA GUPTA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Akash Ruhela, Proxy counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

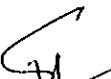
Case called out. Both the parties are present and heard.

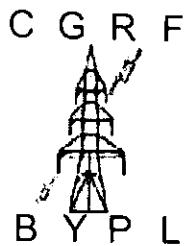
Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 17.04.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 01598NKS

Complaint No. CG-374/2024

CHANDA

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

## ORDER SHEET

Date : 27.03.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Complainant is directed to file property chain to confirm the address of his property.

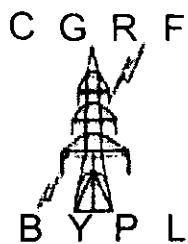
OP is also directed to file K.No. files.

Fixed for further arguments on 17.04.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbyp1@hotmail.com  
Website: www.cgrfbyp1.com

Complaint No.CG- 74/2025

**SHARDA GUPTA**  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

**Date: 27.03.2025**

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010  
Sub-Station Building BSES (YPL) Regd. Office Kardooma  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail:cgrfbyp@hotmail.com  
Website:www.cgrfbyp.com

Complaint No.CG-72/2025

**TABASUM**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

ORDER SHEET

**Date: 27.03.2025**

**Present:**

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

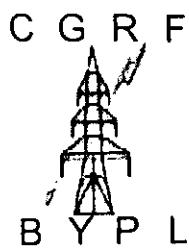
Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025



SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110101  
Phone: 8010939761  
E-mail:cgrfbyp@hotmai.com  
Website:www.cgrfbyp.com

Complaint No.CG-73/2025

**ABDUL RAZZAQ**

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

**Date: 27.03.2025**

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

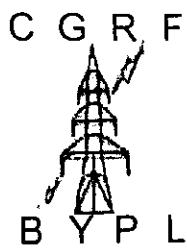
Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025



SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITEC  
(Constituted under section 42 (5) of Indian Electricity Act. 2010  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail:cgrfbyp1@hotmail.com  
Website:www.cgrfbyp1.com

**Complaint No.CG-68/2025**

**RUBI**

Vs

**BSES YAMUNA POWER LIMITED (D) NAND NAGARI**

**ORDER SHEET**

**Date: 27.03.2025**

Present:

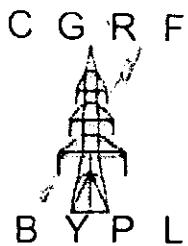
1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025

**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail:cgrfbyp1@hotmail.com  
Website:www.cgrfbyp1.com

**Complaint No.CG-69/2025**

**NAZMEEN**

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

**ORDER SHEET**

**Date: 27.03.2025**

Present:

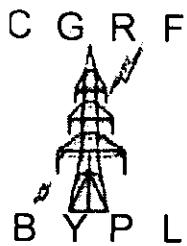
1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.04.2025

**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail:cgrfbyp@hotmail.com  
Website:www.cgrfbyp.com

Complaint No.CG-76/2025

**SANJEEV KUMAR**  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T ROAD

ORDER SHEET

**Date: 27.03.2025**

Present:

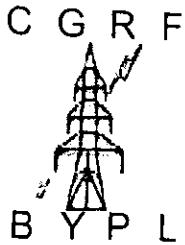
1. Mr. Suraj Prakash Aggarwal, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.04.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-11010  
Phone: 801093976  
E-mail:cgrfbypl@hotmail.com  
Website:www.cgrfbypl.com

**Complaint No.CG-75/2025**

**SHIV NATH SINGH**  
Vs  
BSES YAMUNA POWER LIMITED (D) PAHARGANJ

**ORDER SHEET**

**Date: 27.03.2025**

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

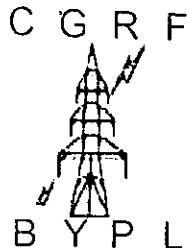
Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.04.2025



**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 34/2025

RAKESH  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 27.03.2025

Present:

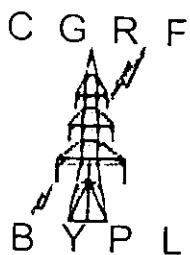
1. Ms. Sakshi Sharma, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/05NKS

Complaint No. CG- 53/2025

RASHEDA BEGUM  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR  
ORDER SHEET

Date: 27.03.2025

Present:

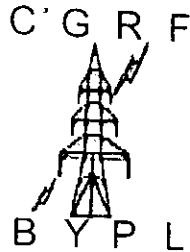
1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 08.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/0SNKS

Complaint No. CG- 33/2025

ROOP SINGH RANA  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGARI

ORDER SHEET

Date: 27.03.2025

Present:

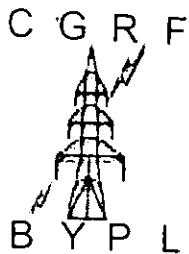
1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 08.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office-Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp1@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 48/2025

RANJEET SINGH  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 27.03.2025

Present:

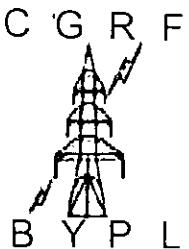
1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant filed rejoinder, same is taken on record.

Fixed for argument on dated 29.04.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 37/2025

KHIMA DEVI  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 27.03.2025

Present:

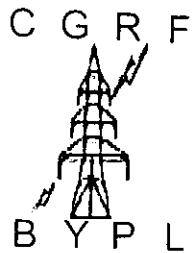
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 08.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/0SNKS

Complaint No. CG- 45/2025

REKHA JINDAL  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 27.03.2025

Present:

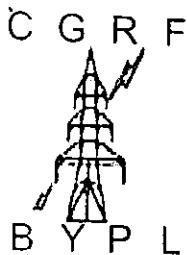
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 08.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 44/2025

**ASHISH JOSHI**  
Vs  
**BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II**

ORDER SHEET

Date: 27.03.2025

Present:

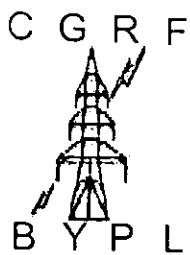
1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant filed rejoinder, same is taken on record.

Fixed for argument on dated 24.04.2025

SECRETARY/REGISTRAR



**Consumer Grievance Redressal Forum**  
**FOR BSES YAMUNA POWER LIMITED**  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 43/2025

**SHYAM SINGH**  
Vs  
**BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II**

ORDER SHEET

Date: 27.03.2025

Present:

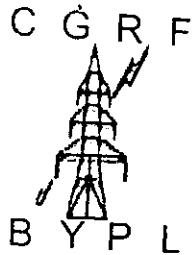
1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant filed rejoinder, same is taken on record.

Fixed for argument on dated 24.04.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 47/2025

OM PRAKASH  
Vs  
BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date: 27.03.2025

Present:

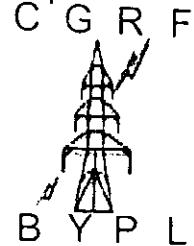
1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 08.04.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypf@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-46/2025

AJAY KUMAR JAIN  
Vs  
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date: 27.03.2025

Present:

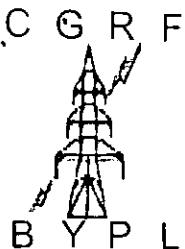
1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

The Complainant filed rejoinder, same is taken on record.

Fixed for argument on dated 22.04.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 27/2025

YUVRAJ SETH  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 27.03.2025

Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

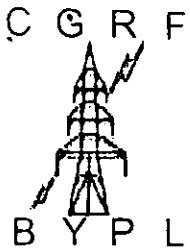
Case called out. None present on behalf of the complainant.

The complainant was given three opportunities for filing rejoinder on dated 06.03.2025, 18.03.2025 and 27.03.2024.

Fixed for Arguments on 24.04.2025.



SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG- 29/2025

MANOHAR LAL SHARMA  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGARI

ORDER SHEET

Date: 27.03.2025

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Chhavi Rani & Mr. Akshat Aggarwal on behalf of respondent

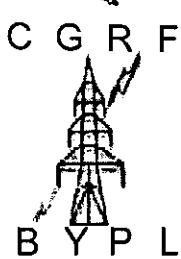
Case called out. Counsel for the complainant and OP are present and heard.

The complainant was given three opportunities for filing rejoinder on dated 06.03.2025, 18.03.2025 and 27.03.2024.

Fixed for Arguments on 24.04.2025.



SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbyp1@hotmail.com  
Website: www.cgrfbyp1.com

**Complaint No.CG-71/2025**

**GAUTAM KANOJIA**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

**ORDER SHEET**

**Date: 27.03.2025**

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025

**SECRETARY/REGISTRAR**

C G R F  
  
B Y P L

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail:cgrfbyp@hotmai.com  
Website:www.cgrfbyp.com

**Complaint No.CG-70/2025**

**NIRMAL DEVI**  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGARI

**ORDER SHEET**

**Date: 27.03.2025**

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 08.04.2025

  
**SECRETARY/REGISTRAR**